Lisa M. Riggle

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Objective

To obtain a PHP programming position that will enable me to use my programming education and experience to create new tools and programs, and to learn new and exciting skills.

Education

Park University . Parkville, MO   (August 2001 . August 2006)
Bachelor of Arts in Computer Science   GPA: 3.2

Experience

LinkUp Job Search Engine   (October 2010 . March 2014)
Developer
- Created sophisticated web crawlers in PHP using regular expressions that aggregate job data from company web sites.
- Created new and updated existing code projects to improve usability, expand scope, and increase documentation available on the site.
- Learned to manage automation and search engine utilities including Supervisor, Gearman, and Solr.
- Learning and improving skills and languages involved in developing, managing, and updating SalesForce environments.

Triad Media, Inc.   (October 2009 . August 2010)
PHP Programmer and Tier 2 Technical Support Specialist
- Created PHP programs; custom Joomla, Wordpress and WHMCS addons; and custom themes to fulfill the needs and requirements of both clients and internal management.
- Assist in handling technical issues escalated from Tier 1 technical support, including: server maintenance, hosting account creation/management, database repairs, and cron job setup.

ChickARG   (March 2009 . December 2009)
Wordpress Theme Building and Web Systems Implementation
- Created functioning Wordpress themes from pre-made graphical designs using PHP, CSS, XHTML and JavaScript.
- Proposed a fully integrated user experience based off of the Wordpress framework: includes multiple forums, character blogging, player blogging and social networking.
- Part of the implementation team for the Wordpress based user experience described above.

Union Station Kansas City, Inc.   (July 2006 . August 2009)
IT Support Specialist
- Prevent excessive downtime and work-loss by evaluating and solving computer, software, network, printer, and telephony based technical problems experienced by employees at Union Station and the Kansas City Museum.
- Increase efficiency within the company by working and completing ongoing programming projects.
- Increase efficiency within the company by writing and providing documentation for troubleshooting and training for the end user.
- Proactively prevent downtime by performing after-hours maintenance and regular updates on desktop hardware, server hardware, and client-server based applications.
- Support after-hours building operations for over two years by being on call in the evenings and on the weekends.

Park University   (September 2002 . May 2006)
Departmental Assistant & Webmaster
- Increased customer satisfaction and reduced cost with the Park University Nursing Program by creating an online application system for prospective students to access and download information and instructions on how to apply to the program.
- Established the Park University Nursing Program's web presence by designing, editing, and maintaining their departmental website within Park University's web system.